

Volunteer Counsellor

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| Background | <p>Family Support and Bereavement volunteers work with the family support team to provide holistic, integrative counselling support to:</p> <ul style="list-style-type: none"> • people who are living with a life-limiting illness • carers, family and friends of people living with a life-limiting illness • people who have been bereaved as a result of a palliative illness |
| Role Title | Volunteer Counsellor |
| Line Manager (job title) | Bereavement Care Co-ordinator |
| Other key volunteering relationships | Appointed clinical supervisor within the team. |
| You will need to be: | <ul style="list-style-type: none"> • To be able to consistently establish therapeutic working relationships and deliver effective counselling skills. • Supportive team player • In good general health and able to give the commitment this role demands |
| You will need to have (skills): | <ul style="list-style-type: none"> • Warmth, empathy and sensitivity Understanding of loss, grief and bereavement and how this can impact individuals • Good levels of self-awareness and the ability to reflect on own practice • Commitment to ongoing personal development and learning |
| Qualifications, professional skills, and accreditations/memberships/registrations | <ul style="list-style-type: none"> • Professional counselling qualification (Accredited or eligible for accreditation with BACP) with appropriate experience |
| Tasks include (but are not limited to): | <p>Key aspects of the role include:-</p> <ul style="list-style-type: none"> • To work within the Family Support Team to provide a high quality counselling service delivered in an ethical and effective manner in line with person-centred principles • To be responsible for a caseload as allocated by the Team Leader or supervisor • To engage in regular supervision • To engage in regular training and maintain professional competencies • To adhere to hospice policies and procedures, including an ethical code of practice |

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| | <ul style="list-style-type: none"> To independently manage own caseload and be able to document and maintain accurate and timely records of client sessions and contact |
| Time commitment | <ul style="list-style-type: none"> Minimum of four clients per week (approx. 6 hours) Monthly supervision (1-1 ½ hours) Monthly Continuous Professional Development session (1 ½ hours) |
| Disclosure required | Enhanced with Adult Barred list (and Child Barred list if required) |
| General Requirements | <p>Willing to attend Induction training</p> <p>Willing to attend mandatory training</p> <p>Comply with St Teresa's Hospice Policies and Procedures</p> |
| Driving Status | Decided on individual basis |