

# Volunteer Lottery Canvasser

## Job Summary

St Teresa's Hospice, Darlington is seeking enthusiastic and dedicated Lottery Canvasser Volunteers to help spread awareness of St Teresa's Hospice and promote our hospice lottery. This is a fantastic opportunity to make a real difference in your community by encouraging local residents to support our vital services through lottery membership.

**Location:** St Teresa's Hospice, Woodlands Road

**Minimum Commitment:** Ad hoc

**2 posts available**

## Organisation: St Teresa's Hospice (Independent Registered Charity)

As a Lottery Canvasser, you will work within the community, engaging with the public, attending local events, and developing relationships with businesses and community groups to increase lottery participation. Your efforts will directly contribute to funding essential hospice care for families in need.

## Important application info:

Successful volunteer applicants are required to provide a basic disclosure. Disclosure expense will be met by St Teresa's Hospice.

## Main duties of the job:

- **Engage with the Public:** Represent St Teresa's Hospice at community events, public spaces, and local businesses to promote our services and the hospice lottery.
- **Promote & Recruit:** Actively encourage individuals to join our hospice lottery, explaining the benefits and impact of their support.
- **Customer Service:** Provide a friendly and informative experience for potential lottery members, ensuring they feel valued and understand their contribution.
- **Charity Ambassador:** Be a positive and enthusiastic representative of the hospice, embodying our mission and values.
- **Build Relationships:** Establish connections with local businesses, community groups, and event organisers to expand promotional opportunities.
- **Feedback & Reporting:** Provide regular updates to the fundraising team on challenges, successes, and potential areas for improvement.

## Essential skills / qualities include:

We welcome volunteers who are passionate about making a difference in their community and have the following skills and qualities:

- **Excellent Communication:** Confident in engaging with the public and explaining the hospice's work in a clear, inspiring manner.
- **Customer Service Skills:** Approachable, friendly, and able to create positive interactions with potential supporters.
- **Motivated & Resilient:** Able to stay positive and persistent in the face of challenges or rejections.
- **Self-Motivated & Organised:** Capable of managing your time effectively and working independently.
- **Enjoys the Outdoors:** Willing to work outside, engaging with the community in various locations.
- **Ambassadorial Skills:** Enthusiastic about representing the hospice and passionate about its mission.

- **Team Player:** Works well with the fundraising and marketing team to achieve shared goals.
- **Local Knowledge:** Familiarity with Darlington and the surrounding district is advantageous.
- **Sales or Fundraising Experience:** Previous experience in sales, fundraising, or promotion is beneficial but not essential
- **Training and Support** will be given

For further details, please see the job description and person specification which is available from our website at <https://darlingtonhospice.org.uk/volunteering/>

## About Us:

Join an organisation where we all work together for a shared charitable goal, with a community feel and an inclusive culture

## To apply:

**You can download the application form at:** <https://darlingtonhospice.org.uk/volunteering/>

Please submit your completed application form via post or by hand to **HR Dept, St Teresa's Hospice, The Woodlands, Woodland Road, Darlington, DL3 7UA**, or by email to [hr@darlingtonhospice.org.uk](mailto:hr@darlingtonhospice.org.uk)

**For more information about the role, please contact the HR Office on 01325 254321.**

Closing date for completed applications: This volunteer vacancy advert will close as soon as sufficient applications have been received. Please apply for this role as soon as you can, if interested.

St Teresa's Hospice complies with GDPR during the recruitment and selection process. For information on how we process your data, please see the St Teresa's Hospice Privacy Notice – recruitment, which is available from our website at <http://darlingtonhospice.org.uk/work-with-us/>

St Teresa's Hospice has accreditation as a Disability Confident Employer. We are committed to giving opportunities to disabled people, and we encourage applications from all sectors of the community

## Our Values:

Our values are our core beliefs. They explain who we are, what we believe in and what we stand for.

